

I.S.P.C.
May 8, 2008
Meeting Minutes

Attendees: *Ray Stevens, Don Herz, Dennis Meyer, Ken Kuszak, Terry Lowe, Randy Ober, and Doug Thomas*

Administration:

Budget Meeting With Mayor

We have now had our budget meeting with the Mayor and it looks as though our final projection figure is 101.6%.

Networking:

Hall Of Justice Redundancy

The fiber work between the floors of the Hall of Justice has been completed, and most of the floors will be automatic, fully redundant, and self healing. We would need to purchase some additional hubs to be completely automatic and free from any human intervention at the Hall of Justice so we are just going to phase out the other hubs over time.

Information Center:

Microsoft Exchange Migration

The Microsoft Exchange servers have been configured, and Michael had moved some test accounts from Notes to the Exchange server. He has now moved himself over to the server, but is having problems. Michael could not get the free Microsoft migrating product to work for him, so he got a demo of the migrating software from Quest Software, which is what the State used and would cost \$7.95 per user. The migrating software would only be needed for the migration of larger accounts. Hopefully, soon we will start moving just PC staff over from Notes to Exchange, and then the rest of I.S., with plans to start moving our first department by the end of June.

VM Ware

We ordered licenses for 6 CPUs which covers 3 of our servers. The software is in and Bob has loaded it onto the Dell server and one of the HP servers. We are waiting for more memory on a third server.

Laptop Security

We are still looking into laptop security software options for Public Works. We had a technician in today from Checkpoint to install their software. We had also looked at PC Magic which was from a company in Canada, but we had some problems with it.

Microsoft Vista

We are going to start looking at Microsoft Vista probably as early as this

summer. Eventually, we will be forced to convert with Microsoft no longer having patches for XP. We will start with one new test PC here at I.S.

Palm Treo

Ken mentioned that Palm Treo purchases will need to include windows within the next year or so. Terry mentioned the 755 model that sells for \$149 supports Microsoft and is fully compatible with MS Auto Exchange, has Auto Sync, and email/Notes.

Systems Development:

On Line Property Protest System

The citizen portion of the On Line Property Protest system has been completed and we are working on the back office now which will be ready for production no later than the end of the month.

Equipment Management System

The Equipment Management system was put into production on 05/01/08 and seems to be working out well.

EnterpriseOne (PeopleSoft)

Conversion contracts for version 8.12 have been signed. Conversion planning and activities should begin by 06/01/08 and take about six weeks.

PSO Alltel Treos

The PSOs Alltel Treos which are bluetooth connected to their ticket writers had stopped working in the downtown area about 6 - 8 weeks ago. We had Alltel engineers come and ride with us to see if we could figure out the problem. They did mention that they had made a tower change in the downtown area. We are now going to try to do a direct connect to a USB modem.

ePay Security

Terry and Chris have been working on an upgrade to the ePay security, after it was discovered that the event parking application was being used to validate stolen credit cards. You are now required to enter a security code and a billing zip code to proceed. Chris completed the upgrade for all city ePay applications on 05/05/08. We are having an odd issue with some of the Union Bank cards that have been getting bad codes from PayPal. We are actively working with them to resolve the problem.

Employee Self Serve

Employee Self Serve for pay stubs went live last month for both City and County. The same security that LFR asked for is now being implemented to all departments. We are working on the insertion of each employee's userid into the ESS security table. We hope to have all departments completed by the next pay period. So far, LFR, Finance, Council, and Public Works have been updated. Stopping the printing of the pay stubs is an option that can be exercised

department wide, or by individual divisions or sections.

Special Needs Registry

Terry is in the final design stages for the Special Needs Registry and is meeting with Doug Ahlberg after this meeting. We are working with Delayne Peck from LAAA and Doug Ahlberg on a special Needs Registry that will help identify individuals for first responders in a disaster situation.

Records & Information Management

Brian and Amanda from Records & Information Management were in to see Terry and had asked to have their web site upgraded. At that time, Brian had asked about our concerns with Rbase and asked if we could give him an estimate to upgrade their current system.

Juvenile Court

Juvenile Court is looking at a judicial calendaring system (JACS), so we had a Web demonstration with them last week. The cost to purchase the system would run \$1,500 - \$2,000 per Judge. We suggested that they look at what the State is using as this would be cost free, however they do have \$10,000 budgeted for this purpose. We would also like to demonstrate the Outlook calendar system for them. We do believe that the State is using an older Microsoft product which would not run with Vista.

Technical Support:

IBM "Mainframe"

The IBM z/890 Enterprise Server prime shift utilization was 54.36% in April compared with 55.08% in March. There were 2,535,180 CICS transactions executed which included 451,889 web transactions. We are upgrading the operating system to release 1.9 in the next couple of months, and also migrating DB2 to version 8.1 early Saturday morning on May 10th.

County PeopleSoft AS/400

The County PeopleSoft AS/400 prime shift utilization in April was 7.58% compared to 7.53% in March. Disk utilization is 44.59%. We will be upgrading this AS/400 to the release 5.4 level of the operating system on the weekend of May 31st.

CJIS Alpha Server

The CJIS Alpha Server prime shift utilization was 67% in April compared to 62% in March. An off-site backup server is currently on re-bid with the bid closing on May 16th.

City Finance JDE AS/400

The City Finance JDE AS/400 prime shift utilization in April was 11.49% compared to 10.65% in March. Disk utilization jumped from 73.2% to 75.8% after the installation of the Java Development Kit required for the new release of

the desktop Showcase software.

Election Rosters

Yesterday, May 7th, we printed a total of 17,805 election rosters and delivered those to the Election Commission. The printer prints 105 copies per minute and we started the job just before 9 am.

Next Meeting:

June 12, 2008